

ABC FP Services Survey

April 2008

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Introduction

In late April, the ABCFP asked members about some of the services the association provides. This survey was the benchmarking one – the one against which association staff will be measured at the end of the year when we send out the same survey again. As always, we were very excited by the number of members who took the time to respond – over 18% of the membership answered the survey. Here is a summary of the results together with the questions. If you have any questions, don't hesitate to contact Sharon Glover, CEO, at sglover@abcfp.ca.

1. Guidance on Professional Obligations and Legislation

The ABCFP provides guidance with respect to professional obligations on matters relating to forest practices legislation, such as the Professional Reliance Principles for FRPA Operational Plans and Declarations. On a scale of 1 (least helpful) to 5 (most helpful) how would you rate the association in providing you with guidance?

Response	Frequency	Relative %	Valid %
1	69 	7%	7%
2	178 	18%	18%
3	334 	34%	35%
4	339 	34%	35%
5	47 	5%	5%
No Response	19 	2%	
Totals	986	100%	100%
Valid Responses: 967 of 986 (98%)			

Negative 25%







Neutral 35%

Positive 40%

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2. Standards of Practice

Another responsibility of the ABCFP is to provide guidance with respect to standards of practice such as the RFT signing and sealing guidelines. On a scale of 1 to 5, with 1 being the least helpful and 5 being the most, how would you rate the association with respect to providing guidance with respect to standards of practice?

Response	Frequency	Relative %	Valid %
1	58 	6%	6%
2	146 	15%	15%
3	303 	31%	31%
4	369 	37%	38%
5	87 	9%	9%
No Response	23 	2%	
Totals	986	100%	100%
Valid Responses: 963 of 986 (98%)			

Negative 21%







Neutral 32%

Positive 47%

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3. RFT Scope of Practice

The ABCFP develops scopes of practice so professionals are guided in how broad a scope they can practice in. If you were to rate the draft RFT scope of practice document, and consider how clear and useful the document is, on a scale of 1 to 5 how would you rate the association with respect to the RFT scope of practice?







Response	Frequency	Relative %	Valid %
1	67 	7%	7%
2	139 	14%	15%
3	341 	35%	38%
4	298 	30%	33%
5	57 	6%	6%
No Response	84 	9%	
Totals	986	100%	100%
Valid Responses: 902 of 986 (91%)			

Negative 22%
Neutral 38%
Positive 39%

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4. The Increment

One of the main communication vehicles that the association sends out is **The Increment**. The association sends out **The Increment**, which includes a number of advocacy and operational news items, by email at least once a month. On a scale of 1 to 5 how useful is **The Increment** at letting you know what's happening at the association?







Response	Frequency	Relative %	Valid %
1	30 	3%	3%
2	79 	8%	8%
3	188 	19%	19%
4	430 	44%	44%
5	249 	25%	26%
No Response	10 	1%	
Totals	986	100%	100%
Valid Responses: 976 of 986 (99%)			

Negative 11%
Neutral 19%
Positive 70%

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5. Foresters Act Enforcement

Part of the association's mandate is to enforce the *Foresters Act* to ensure that non-members do not practise forestry. On a scale of 1 to 5, with 1 being the least effective and 5 being the most, how effective a job do you think the association does in this area?

Response	Frequency	Relative %	Valid %
1	165 	17%	17%
2	213 	22%	22%
3	326 	33%	34%
4	205 	21%	21%
5	50 	5%	5%
No Response	27 	3%	
Totals	986	100%	100%
Valid Responses: 959 of 986 (97%)			

Negative 39%







Neutral 34%

Positive 26%

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6. Bylaw Enforcement

Another part of the association's mandate involves enforcing the ABCFP's Bylaws. On a scale of 1 to 5, with 1 being the least effective and 5 being the most, how effective a job do you think the association has done in this area?

Response	Frequency	Relative %	Valid %
1	113 	11%	12%
2	179 	18%	19%
3	346 	35%	36%
4	278 	28%	29%
5	48 	5%	5%
No Response	22 	2%	
Totals	986	100%	100%
Valid Responses: 964 of 986 (98%)			

Negative 31%







Neutral 36%

Positive 34%

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7. Forest Stewardship

The ABCFP is responsible for advocating for good forest stewardship. During the last year, the ABCFP has advocated on issues such as: fuel management, forest inventories, oil and gas, stocking standards and planning. On a scale of 1 to 5 how effective would you say that the ABCFP has been in advocating for good forest stewardship?

Response	Frequency	Relative %	Valid %
1	107 	11%	11%
2	172 	17%	18%
3	299 	30%	31%
4	336 	34%	34%
5	61 	6%	6%
No Response	11 	1%	
Totals	986	100%	100%
Valid Responses: 975 of 986 (99%)			

Negative 29%







Neutral 31%

Positive 41%

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8. Website

One of the key ways that the association communicates to its members is through its website. On a scale of 1 to 5, with 1 being least effective and 5 being the most, how effective is the website at providing you with the information you need to maintain your membership and understand what the ABCFP is doing?

Response	Frequency	Relative %	Valid %
1	48 	5%	5%
2	82 	8%	8%
3	248 	25%	25%
4	431 	44%	44%
5	169 	17%	17%
No Response	8 	1%	
Totals	986	100%	100%
Valid Responses: 978 of 986 (99%)			

Negative 13%








Neutral 25%

Positive 61%

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9. Staff Response

Many members phone or email the ABCFP to get questions answered. If you have contacted the ABCFP within the last year, on a scale of 1 to 5, with 1 being the least effective and 5 being the most, how effective are staff at getting back to you and responding to your questions?

Response	Frequency	Relative %	Valid %
1	46 	5%	5%
2	54 	5%	6%
3	80 	8%	9%
4	136 	14%	16%
5	143 	15%	16%
N/A	415 	42%	47%
No Response	112 	11%	
Totals	986	100%	100%
Valid Responses: 874 of 986 (89%)			

Negative 11%

Neutral 9%

Positive 32%

Adjusted to eliminate N/A

Negative 22%

Neutral 17%

Positive 61%

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